

QUALITY MANAGEMENT

QUALITY, ENVIRONMENTAL, HEALTH AND SAFETY (QEHS) POLICY OBJECTIVES



JWS Waste and Recycling Services, Quality, Environmental, Health and Safety Management System Policy Objectives for the period September 2017 to August 2018.

1. To ensure 100% of bins and containers are delivered to customers in a usable, safe and presentable condition. Implemented through increased driver training and improved maintenance procedures and quality control checks.
2. Improving the quality of out-going waste materials by reducing the amount of contamination by 3%. Monitored using contamination charges and implemented through increased training and re-configured operations on site allowing better segregation of waste streams.
3. Reducing the amount of non-conforming waste coming on to the JWS site by 5%. Implemented through improved guidance and communication with customers.
4. Reduce the number of complaints from local receptors relating to dust to zero. Implemented through a review of the organisations Dust Management Plan and a re-organisation of operations on site.
5. Improving the average miles per gallon figure for the JWS road fleet by 2 mpg. Monitored through the Fuelquip system and implemented through increased driver training, including a SAFED training programme, internal Driver CPC training and Tool Box Talk Training.
6. Reducing the number of complaints from local receptors relating to pests to zero. Implemented through a review of the organisations Pest Management Plan and an improvement in waste turn around driven by a re-organisation of operations on site.
7. Planning and implementation of an action plan to reduce the number of vehicle accidents associated with blind spots by half. Implemented through increased driver training including Driver CPC training and Tool Box Talk training.
8. Improvement of employee awareness of Health and Safety issues by holding monthly Tool Box Talk training sessions and delivering monthly Safety Alerts.
9. Improve fire safety procedures on site. Implemented through a gap analysis of current procedures in comparison to EA guidance and through increased staff training.



PETER ANDREW
COMMERCIAL DIRECTOR